

# Online Civil Petition System

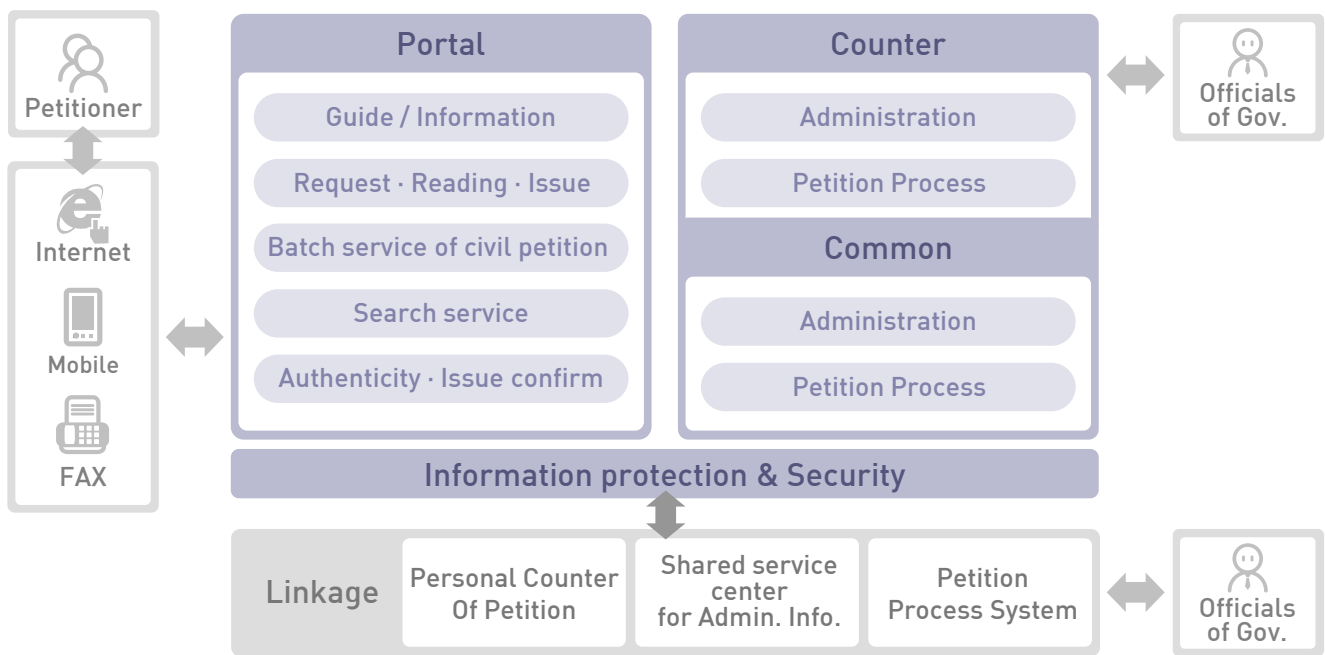


Innovate and fortify your civil service with our integrated system

You can issue and print out petition documents anywhere (home, office, etc.), and anytime (24\*365) based on the internet civil services.

## Features of Online Civil Petition System ([www.minwon.go.kr](http://www.minwon.go.kr))

### Business Framework



### Function

#### 01 Information on Civil Petitions



Service that allows access to all registered civil petitions via the internet petitions.

#### 02 Application of Civil Petitions



Service that enables online application of civil petitions and subsequently, the printing, retrieval (via internet) and pickup of documents.

#### 03 Issuance Services



Service that undertakes the immediate issuance of civil petition documents. Such civil petition documents including certified copies (abstracts) of Certificates of Residence.

#### 04 Additional Services



Service that includes the examination of certificates of residence, verification of citizen's registration data, and notification of changes in addresses.

## Why LG CNS

LG CNS Civil Petition Services stand unchallenged worldwide in terms of business experience, business scale, and technology. LG CNS brings innovation to your civil petition services with our professional service that has been verified through large scale projects and more than 10 years experiences in Korea and abroad.

- World class system development methodology and project management capability
- Integration of complex system and multi department work process
- Rapid and accurate implementation of the project
- Quality assurance with field proven standard [Method 1]

## Success story: Online Civil Petition System (Minwon 24) Project

### The Business Issue

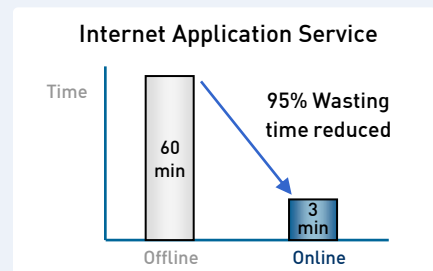
As the socioeconomic growth of nation generally there will be more complex civil work such as civil guidance services on civil administration, processing and proceedings, etc. Issues: many categories such as individual, home, real estate, and property for over 5,000 different kinds of civil administrative topics and more than 1,800 different kinds of civil administrative tasks and hundred of civil administration documents. Therefore we need to innovate the work process and minimize the kinds documents for efficiency of work and cost saving.

### Our approach

1. Cooperation and consensus with related agencies went through consultation process for aim and need for Minwon 24. After that, the establishment of 'Single Window' was presented and consensus was reached.
2. User-friendly Minwon 24 : 5,000 kinds of legal administrative tasks were categorized based on the accumulated information through the administrative network.
3. Trustworthy Minwon 24 : Great effort was made to ensure the system's security and to prevent document forgeries.

### How it worked

Provide citizen oriented administration services: From 8 hour services of official's working time to 24 hours service at anytime, anyplace.  
Transparent administration services with fast and accurate civil administration services are ensured.



### References

Shared Use of Administrative Information Project

## Contact us

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