

# Tax Integration System

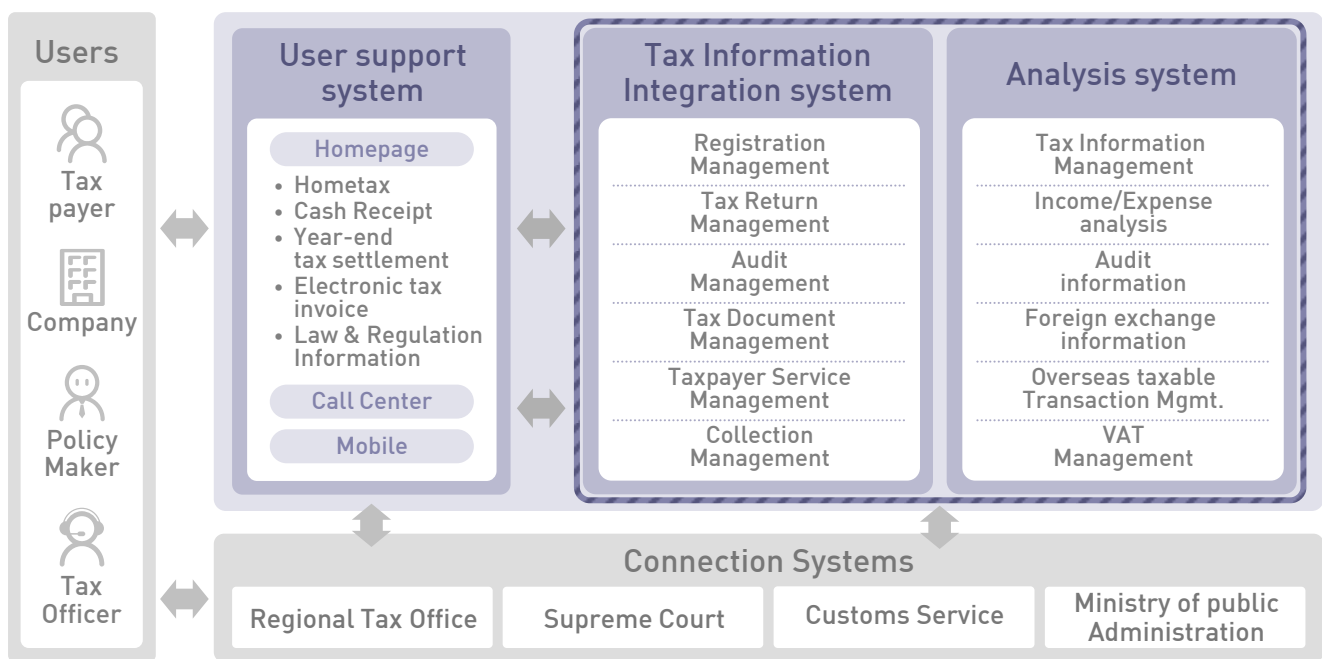


Secure the national tax revenue and win public confidence

Tax Integration system(TIS) is Tax administration supporting infrastructure system for tax return, document, audit, collection, tax registration and customer service.

## Features of Tax Integration System

### Business Framework



### Function

#### 01 Tax Information Integration System



Supports administration processes such as tax return, tax data management, audit and investigation, tax collection and civil service for taxpayers.

#### 02 Cash receipt system



Supports collection and management of cash receipt transaction information for enhancing transparency.

#### 03 Electronic tax invoice System



Supports electrical billing information collection and management for reducing cost of tax collection administration and secures the transparency in B2B transaction.

#### 04 e-Civil complaint System



Supports one stop public service in every tax office for efficient civil affairs such as removing inconvenience of remote visitation and curtailing waiting time.

## Why LG CNS

LG CNS Tax Administration Services is unchallenged global leader in terms of business experience, business scale, and technology. LG CNS brings innovation to your tax administration with our professional service that has been verified through our experience from the development and management of Korean tax integration system.

- World class system development methodology and project management capability
- Years of project experience covering all areas of tax administration since the Korean national tax service development project in 1994
- Quality assurance with our proven project management practice based on global quality standards

## Success story : Korean National Tax Service Development Project

### • The Business Issue

As the national economy developed, the national tax revenue increased sharply. This upsurge of tax revenue caused the following issues : missing taxation data caused by excessive tax administrative workload, slow and inefficient work process by paper based manual operation, and low quality of taxpayer service. In order to cope with the civil demand for better tax service, the Korean National Tax Service decided to enhance overall tax administration process and service.

### • Our approach

LG CNS proposed the Korean National Tax Service to digitalize the taxation process. By transforming existing paper based manual taxation to the automated taxation process, the National Tax Service was able to enhance the transparency in the administration. Also, by introducing the Tax Integration System which supports both the juridical personality and function based organization. It was able to manage integrated taxation data with one stop public service.

### • How it worked

The Korean National Tax Service has made a rapid increase in its tax revenue by 248% (from 53 billion in 1997 to 132 billion USD in 2008 for total national tax revenue) and was recognized for its transparency in the taxation process. In the year 2000, National Tax Service was granted the Best Anti-Corruption Government Office Award.

- Tax revenue of NTS account for 86.9%(132 billion USD) of government's total revenue (151 billion USD) as of 2008
- NTS reduced cost of tax collection administration by 13% (from 1.09 in 1997 to 0.95 USD in 2008)

### • References

National Tax Service Cash receipt Project / National Tax Service Electronic tax invoice Project

## Contact us

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